

G-01551A-10-0458

ORIGINAL



0000124611

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94541

Date: 4/14/2011

Complaint Description: 08A Rate Case Items - Opposed
19K Decoupling - Gas & Electric

First:

Last:

Complaint By:

Paul

Costello

Account Name:

Paul Costello

Street:

City:

Tempe

State:

AZ

Zip: 85282

Home:

Work:

CBR:

is:

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2011 APR 18 P 2:50

RECEIVED

Utility Company:

Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone

Nature of Complaint:

*****OPINION OPPOSED*****

RE: Docket No. G-01551A-10-0458

Customer states that he is opposed to the Commission approved policy regarding Decoupling and is also requesting that SWG's proposal for decoupling be denied.

Per customer, by State law utility companies are already guaranteed a certain rate of return so in the same respect when a customer uses less service they should not have to pay more.

Additionally, customer asks the Commission to not approve any additional increases in rates for SWG. Customer does not understand why the Commission continues to allow utility companies to charge their customers more, when customers are already having a difficult time paying their bills at the current approved rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised the customer that an opinion would be filed on his behalf and docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Arizona Corporation Commission

Date Completed: 4/14/2011

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DOCKETED

APR 18 2011

DOCKETED BY

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